

**OFFICIAL****RECEIVED  
CENTRAL FAX CENTER**IN THE UNITED STATES PATENT & TRADEMARK OFFICE

MAY 24 2004

Applicants: Michael W. Hawman *et al.*

Docket No: EH-10536-A

Serial No: 10/064,105

Examiner: Ryan A. Jarrett

Filed: June 11, 2002

Art Unit: 2125

Title: METHOD AND APPARATUS FOR  
MANAGING MAINTENANCE  
OPERATIONS

Date: 24 May 2004

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

AMENDMENT UNDER 37 CFR 1.116

In response to the final Office Action dated 08 October 2003 ("Office Action") and in connection with the Notice of Appeal dated 23 March 2004, Applicants wish to amend the claims as provided on the following sheets.

RECEIVED

CENTRAL FAX CENTER

MAY 24 2004

OFFICIAL

CERTIFICATE OF TRANSMISSION BY FACSIMILE (37 CFR 1.8)			Docket No.
Applicant(s): Michael W. Hawman <i>et al.</i>			EH-10536-A
Serial No.	Filing Date	Examiner	Group Art Unit
10/064,105	June 11, 2002	Ryan A. Jarrett	2125
Invention: METHOD AND APPARATUS FOR MANAGING MAINTENANCE OPERATIONS			

I hereby certify that this Amendment Under 37 CFR 1.116 (9 pages) is being facsimile transmitted to the United States Patent and Trademark Office (Fax no. 703-872-9306) on May 24, 2004.

Marianne S. Carello

(Typed or Printed Name of Person Mailing Correspondence)

Marianne S. Carello

(Signature of Person Mailing Correspondence)

This fax  
received in  
CFC  
5/25/04